

Pend Oreille Public Utility District Electrical Service, Rates and Credit Policy



Effective January 1, 2022

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What is a Public Utility District?

Public Utility Districts (PUDs) were initiated in the 1930s by the granges to electrify rural areas. The law reads, “The purpose of this act is to authorize the establishment of public utility districts to conserve the water and power resources of the State of Washington for the benefit of the people thereof and to supply public utility service, including water and electricity, for all uses.”

Public Utility District No. 1 of Pend Oreille County (the “District”) is governed by a three-member Board of Commissioners, elected in staggered six-year terms from three districts within the county, which sets policy and appoints a General Manager who is the Chief Executive Officer of the District.

As a new customer, please take time to familiarize yourself with the information contained in this booklet.

Services Offered by the District

Energy Services

Do you have questions about heating, lighting and energy efficiency? We’ve got answers. District staff can direct you to available resources and information. Pick up free brochures covering everything you want to know about using energy wisely.

Neighbors in Need

Make a tax-deductible donation when you pay your electric bill to assist the less fortunate with their utility payments. Join “Operation Round Up” to round up your bill to the nearest whole dollar each month or use the designated space on your billing statement for your contribution. One-time donations can be made online through SmartHub by clicking on “Billing & Payments” and then “Round Up.”

Net Metering

The District offers a net metering program, in which customers use privately-owned equipment to generate electricity for use by utility customers. For more information regarding this program, contact the District’s Customer Service Department.

Radio Help

Need help in a hurry? Our radio-equipped vehicles are on duty throughout the county, and each displays the familiar *Radio Help* decal. Our employees can provide an instant radio link to an appropriate emergency response agency during an emergency.

Meter Reading

Meters will be read monthly, either by District personnel or Automatic Meter Reading device. If no reading is recorded, an estimated bill will be figured based upon previous usage. All meters shall be visible and easily accessible to District personnel.

Application for Service

Customers may apply for service at the District's offices located in Newport or at Box Canyon Dam. Applications may also be found on the District's website at www.popud.org. Completed applications can be returned by mail, email, fax or in-person.

Each prospective customer requesting a new account or changes to an existing account for electric service shall furnish the District, upon request, any pertinent information relating to name; corporate or partnership information if applicable; proof of identity; service address; mailing address; deed, lease, ownership agreement, or other proof of right to occupy the property and establish utility service; credit information; and load, voltage, phase, and the manner in which power will be utilized.

As part of the District's Identity Theft Prevention program that is required by law and approved by the Board, the District uses Social Security Numbers (SSN) to validate the identity of Customers who open Accounts. Customer SSNs are maintained in a secure environment. Customers wishing to use other government- issued identification are welcome to apply for service in person at the District's offices.

When an application for service is received for a location where electric service has been disconnected between occupants, the property owner or owner's authorized agent will be asked to approve connection of electric service for the applicant in order to ensure that it is safe to do so. Service will not be started if the owner or owner's authorized agent does not grant approval to connect electric service. The District may require the owner or owner's authorized agent to provide proof of ownership or proof of authority to act in this regard.

The District requires customers to make payment arrangements covering any unpaid balances from previous account(s) as a precondition to establishing a new account.

Where two or more persons join in one written or oral application or contract for electric service, such person(s) shall be jointly and severally liable and shall be billed by means of a single periodic bill mailed to the primary applicant.

Whether or not the utility obtained a joint application, where two or more persons are living in the same residence and benefit from the electric service provided by the District, they shall be jointly and severally liable for the bill for electric service supplied and may be provided with account information, such as balance, payment activity, etc. Proof of residency is required.

In the event a person or business (account holder, co-applicant, spouse, domestic partner, roommate) is occupying or residing at a premise receiving electric service from the District, that person or business is presumed to have used the electric service and is considered a customer of the District. Such person or business will be equally responsible for payment of the bills for electric service accumulated during the period of residence. It is the customer's responsibility to notify the District when they have moved from the premise and are no longer using electric service at that location.

Security Deposit

Residential and Irrigation Accounts

A security deposit may be required of all customers. The deposit amount is based upon prior credit history and usage and is determined at the discretion of the District.

If the account is kept in good standing for a minimum period of one year, the security deposit will be credited to the account. Interest will not be paid on security deposits.

At the discretion of the District, should an established account's credit become unsatisfactory, a security deposit will be required. If a deposit is required due to an unsatisfactory credit assessment, a customer has the right to disclosure of their credit report due to the fact that adverse action was taken because of the contents of their credit report. The fact that adverse action, in the form of a deposit or denial of electric service, has been taken entitles the customer to a copy of their credit report free of charge by writing to the applicable credit bureau within 60 days from the date the adverse action was taken and requesting a copy.

Commercial Accounts

A deposit will be required on all new commercial accounts. The minimum deposit amount is equal to two months of average usage based on the previous 24-month period. If the business has no previous usage, the history of a similar business will be used. Deposits will be held for a minimum period of two years. If the account is kept in good standing for a minimum period of two years, the security deposit may be credited to the account at the District's discretion. Interest will not be paid on security deposits.

At the discretion of the District, should an established account's credit become unsatisfactory, a security deposit will be required.

Industrial Accounts

A deposit will be required on all industrial accounts. Industrial accounts may also be subject to additional collateral requirements set by negotiated contract. The minimum deposit amount is equal to two months of average usage. Interest will not be paid on security deposits.

Privacy Waiver

As required by the Federal Privacy Act, the District does not disclose customer account information without customer consent.

When the account is a rental property, it makes it difficult, and often expensive, for landlords in the event that the District must disconnect electrical service. If the landlord wishes to have an account established in the tenant's name, the landlord shall be responsible until the tenant has applied for, and has made, the necessary arrangements for service. Until the foregoing is complied with, the account will remain in the landlord's name, and the landlord shall be responsible for the service.

The landlord and tenant may elect to sign a Privacy Waiver, Release and Consent Form and provide a copy of the signed form to the District. With a Privacy Waiver, Release and Consent Form on file, the District will be able to contact the landlord regarding the tenant's electrical account.

Billing

Bills will be processed on the last business day of each month. Bills are sent by first class mail from St. Louis, Missouri, or via email upon customer request, and are due and payable upon receipt, and considered delinquent after the 20th of each month. On the 25th day, a Late Fee will be assessed on all accounts with past due balances.

How to Pay Your Utility Bill

- Pay Online using SmartHub, the PUD's free online account management system.
 - Register at <http://popud.smarthub.coop> or download the SmartHub app on your mobile device.
 - To register you will need the last name on the account, the account number and an email address.
- Enroll in Auto Pay for an automatic withdrawal from your checking account or credit card; enroll through your SmartHub account.
- Pay Online using the Quick Pay option at <https://popud.smarthub.coop/PayNow.html>. No registration needed.
- Pay by Phone by calling 1-855-875-7209, available 24 hours a day.
- Mail payment to P.O. Box 190 Newport, WA 99156.
- Pay in person at 130 N. Washington Avenue Newport, WA 99156, open daily Monday–Friday 8 a.m. to 5 p.m. or at Box Canyon Visitor Center at 7492 Hwy 31 Lone, WA 99139, a payment kiosk is available 24 hours a day.

Forms of payment accepted: Cash*, Check, Money Orders, Visa or MasterCard

*Cash is defined as currency, coin, money orders or cashier's checks. The District will report cash payments of \$10,000 or more to the Internal Revenue Service by filing IRS Form 8300.

Energy Assistance

Neighbors in Need Grants

The District offers Neighbors in Need grants to residential customers who are having financial hardship and need emergency energy assistance based on the following criteria:

- Electric service must be in the name of Applicant and be the primary residence of the Applicant.
- The electric service must be eligible for disconnection due to non-payment.
- Total household combined income from all sources, shall be 150% or less of the Federally Established Poverty Guidelines for the prior calendar year.
- Applicant must pay a co-pay to bring the account balance current or a minimum of \$50 to show good faith in accepting the grant.
- Applicant must submit a completed and signed application to the District along with necessary income verification documentation for approval.

Qualifying applicants will receive a maximum of a \$250 grant or the total amount owed (prior to co-pay), whichever is less. Grants are applied to customers' accounts in the form of a credit. Grants will NOT cover reconnect fees, collection fees or deposit.

Neighbors in Need Grants are awarded a maximum of one time per household every two years.

Low Income Senior Discount

Approved By Resolution 1394

The District offers a Low Income Senior Citizen Discount based on the following criteria:

- Applicant must be 65 years of age or older at the time of application.
- Utility service must be in the name of Applicant and the primary residence of the Applicant.
- Total household combined income from all sources, shall be 150% of the Federal Poverty Level or less for the prior calendar year.

Qualifying applicants will receive a \$5.00 monthly Service Availability Charge discount.

Budget Billing

Residential customers who have been with the District for a minimum of twelve months may elect to be billed based on a budget amount. Budget Payment Plan enrollment is offered once each year in June. The budget amount that will be billed each month will be based upon the estimated annual billing, and will be printed on the customer's May bill. Should customers choose, they may pay their estimated annual bill in full prior to the first month's budget payment and receive a discount.

Disconnection, Reconnection and Transfer of Electrical Service

The District requires a minimum of 24-hour notice for all reconnects, disconnects and/or transfers of service. Reconnection and disconnection of service is processed Monday through Friday between the hours of 8:00 a.m. and 4:00 p.m.

If the District has been notified that a tenant resides at the service address, the District will make a good-faith and reasonable effort to provide written or posted notice to the service address of pending disconnection at least seven calendar days prior to disconnection. The purpose of this notice is to provide any affected tenant an opportunity to resolve the issue with his or her landlord or to arrange for continued service. If requested, the District will provide electric power services to an affected tenant on the same terms and conditions as other District customers.

A customer desiring suspension or termination of electrical service will be relieved of further payments for minimum charges upon proper notification to the District. The meter may be removed, a closing bill forwarded, and monthly power bills will end. A Service Reconnection Fee will be charged for reconnecting service to this customer or a new customer taking over the service. If a service is disconnected for 18 months or more, the District will require a new L&I meter base inspection in addition to the Service Reconnection Fee before the service will be reconnected.

Temporary service disconnection of less than 30 days for purposes such as tree removal or repair of customer's electrical system will be performed as a courtesy.

Should a group of 15 or more seasonal customers living within not more than a one-mile radius of each other submit a collective application for disconnection/reconnection on singular dates in the months of September and the immediately following May, then the fee amount for said services shall be reduced by \$50.00 for each customer. The application must be submitted at least 30 days prior to the requested September date and must be signed by all participating customers.

Credit, Collections and Non-Pay Disconnection of Electrical Service

Credit and Collections: The District, in administering these Electrical Service, Rates and Credit Policies, will take necessary steps, actions, and proceedings as permitted by law for enforcement and collection of all fees, billings or other charges. All bills or invoices are due and payable upon receipt and are delinquent 20 days after the billing date. Failure to receive a bill will not release the customer from obligation of payment. The District, under reasonable administrative rules and regulations which afford due process of law for its customers, may refuse to connect or may disconnect electric service when delinquent, violation of rate schedule or contract provisions, or theft or illegal diversion of electrical current.

Disconnection of electric service for any of the foregoing causes does not release the customer from the obligation to pay for energy received or charges specified in any existing contract. The District will not reconnect such services until compliance with the Electric Service, Rates and Credit Policy is assured and delinquent amounts, with reasonable penalties and charges for restoration of electric service, and necessary security deposits or other payment guarantees have been paid in full or satisfactory arrangements have been made with the District. A shortened notice and payment

period, and special payment security provisions, may be implemented by agreement between the District and a customer under special circumstances.

Collections Events

A bill that is unpaid 20 days after billing is considered past due. At that time, the District may begin collection and/or termination of service procedures as follows:

1. A Reminder Notice in the form of an automated phone call and/or email will be issued to the customer.
2. If satisfactory arrangements for payment are not made, a Disconnection Notice will be issued to the customer, identifying the date on which disconnection will occur if payment arrangements are not timely made. The Disconnection Notice, which includes the address and phone number where arrangements for payment may be made or disputes resolved, is printed in the message block on the customer's monthly billing statement.
3. Service will be discontinued at the approximate date stated in the disconnection of service notice if satisfactory credit arrangements are not made. Disconnects are normally made between the hours of 8:00 a.m. and 4:00 p.m.
4. In the event action is taken by the District to collect any delinquency in payment, venue shall rest in Pend Oreille County, Washington, and the applicant(s) agree(s) to pay, in addition to all amounts found due, interest thereon at the highest rate permitted by law from the date of such delinquency, a reasonable sum as attorney fees, plus costs of any such action.

In order to service your account or to collect any amounts you may owe, we may contact you by telephone or text message at any telephone number associated with your account, which could result in charges to you. We may also contact you by sending emails, using any email address you provide us. Methods of contact may include using pre-recorded or artificial voice messages and/or the use of automatic dialing device, as applicable.

Collections of Unpaid Closed Accounts

Unpaid closed accounts and unpaid miscellaneous accounts are referred to an agency for collection. In accordance with RCW 19.16.500, agency fees are payable by the customer. The District may provide customer account information to the collection agency for purposes of collecting past-due amounts.

Winter Weather Disconnect Moratorium

During the winter months customers may qualify for the Winter Weather Moratorium, which is a payment plan that defers part of the winter bills to the summer months. Households are eligible for the moratorium if family income is at or below 125% of the established poverty level adjusted for family size.

You may qualify for protection from disconnection for non-payment of electric service from November 15 through March 15 under RCW 54.16.285. To be protected under the law, you must:

1. Notify the Customer Service Department no later than five days after receiving an overdue notice.
2. Pick up a District provided document from the Customer Service Department that must be completed and signed by an authorized employee of Rural Resources, and return to the District's Customer Service Department. That document must disclose that:
 - A. Your household income does not exceed the maximum allowed for eligibility under the Washington State plan for low-income energy assistance of 125 percent (125%) of Federal Poverty Guidelines and provides a dollar figure specifying the amount that equals 7 percent (7%) of your monthly household income.
 - B. You have applied for low-income energy assistance from either a government or private source.

- C. You have applied for low-income weatherization assistance through the District, or other appropriate agency, if applicable.
 - D. Certify that any energy assistance payment received by you will be paid to the District.
3. Enter into and maintain a payment plan that will make your account current by the next October 15. You may not be required to pay more than an amount equal to seven percent (7%) of your certified monthly household income plus one-twelfth (1/12) of any past due balance accrued from the date application is made between November 15 and March 15. However, you may agree to pay more during that period. Should you enter into such a payment plan and fail to pay as agreed, your service will be disconnected.
 4. Agree to pay all owing, even if you move.

Customer Electrical Installations

Applicable electrical safety codes and standards of construction must be met. The District reserves the right to review the customer's plan or service prior to construction or change of facilities. It is the customer's responsibility to provide suitable protection equipment such as fuses, circuit breakers, and relays to adequately protect the customer's equipment.

The customer assumes all liability and responsibility for any loss or damage resulting from defects in the customer's electrical installation or from accidents that may occur on the customer's property.

In making application for service, Customer agrees to grant the District permission to locate and maintain all necessary electrical and/or communications facilities on or across the listed premises. As a condition of receiving service, the customer will allow and facilitate access to meters by District personnel and agrees to locate all meters in accessible locations. The customer also agrees to allow District personnel access to all service lines.

Dispute Resolution

Customers having question about or disputing the application of these policies and/or District billings may request an informal conference with a District Representative by calling the District's Customer Service Manager. The informal conference may be conducted by telephone or in person at the Customer's request.

Administrative Charges

Returned Payments	\$25.00
Field Collection Fee	\$80.00
Charged when District personnel are required to make an unscheduled visit to a service location for disconnection of service.	
Field Service Fee	\$80.00
A customer may request based on a good faith belief of error supported by reasonable information that a meter test be performed one time in a 12 month period at no charge. A Field Service Fee may apply if a test is requested more than once in a 12 month period.	
Late Fee	1.5%
Charged each month on total outstanding balances	
Service Reconnection Fee	\$200.00
	per service location
Meter Tampering / Power Diversion Fee	\$500.00

Residential Service

Availability

Residential rate customers are limited to single-residential dwellings including private residences, apartments, summer homes, farm use and incidental farm power purposes. Service under this schedule may be either single-phase or three-phase service. Capacity of individual motors served shall not exceed 10 H.P. Approval must be obtained from the District for use of any one item of equipment that exceeds 20 kW in capacity and 7 kW in stages.

Single-Phase Service:

Service Availability Charge	\$ 35.50 per month
Energy Usage Rate	\$ 0.0623 per kWh

Three-Phase Service:

Service Availability Charge	\$ 55.00 per month
Energy Usage Rate	\$ 0.0547 per kWh
Demand Charge	\$ 5.25 per kilowatt of billing demand per month after the first 50 kW

Residential Service – Secondary Meter

Availability

Secondary Meter Service is limited to customers who have a primary residential meter at the same service location with the same billing name and physical address as the secondary meter. Service under this schedule is limited to single-phase. The secondary meter cannot serve a residence, commercial business, or irrigation account. Examples of secondary meter accounts would be those that meter energy usage to a shop, garage, household water pump, barn, or shed. District field personnel will verify accounts qualifying for Secondary Meter Service. Capacity of individual motors served shall not exceed 10 H.P.

Single-Phase Service:

Service Availability Charge	\$ 21.00 per month
Energy Usage Rate	\$ 0.0623 per kWh

Residential Service – Additional Information

Tax Adjustment

The amount of tax levied by any city or town in accordance with RCW 54.28.070, of the Laws of the State of Washington, will be added to the above charges for electricity sold within the limits of any such city or town.

At the end of the budget year any remaining balances, due to over/under estimating of the annual billing, will be added to or subtracted from the next year's budget estimate.

Service and Line Extension Charges

Additional charges may be applicable for costs of line extensions, upgrades, service drops and/or revisions. Refer to the Electrical Line Extension Policies for applicable charges.

Explanation of Terms

Service Availability Charge: Customers are charged a monthly fee which helps pay the fixed costs of keeping electricity available to all of our customers. Examples include meter reading, billing costs, and the cost of maintaining equipment to and on the customer's premise.

Energy Rate: A rate charged based on how much electricity is used. The kilowatt hours reported on the customer's bill equal the use (kilowatts) x the length of time (hours) electricity was used.

Demand Charge – Demand: The rate or speed at which electricity is used. It is measured in kilowatts (kW). Accounts which require a high rate of energy at certain times are measured and billed for their demand (kilowatts) as well as for their total kilowatt hour use. Please reference the Additional Rules, Regulations & Definitions section of the policy.

Commercial Service

Availability

For all commercial, public, three-phase farm and industrial customers with estimated maximum demands of less than 500 kW for all uses, subject to the General Rules and Regulations. Individual units of equipment that could draw an excess of 25 kW must be approved for installation by the District.

Type of Service

Single-phase and three-phase where available, at standard secondary voltages.

Single-phase Service:

Service Availability Charge	\$ 35.50 per month
Energy Usage Rate	\$ 0.0623 per kWh

Three-phase Service:

Service Availability Charge	\$ 55.00 per month
Energy Usage Rate	\$ 0.0547 per kWh
Demand Charge	\$ 5.25 per kilowatt of billing demand per month after the first 50 kW.

Other Charges

Charges may be made for power-factor adjustment on installations of 100 kVA or more of total required transformer capacity. Computation shall be according to the schedule for large industrial services.

Service and Line Extension Charges

Additional charges may be applicable for costs of line extensions, upgrades, service drops and/or revisions. Refer to the Electrical Line Extension Policies for applicable charges.

Tax Adjustment:

The amount of tax levied by any city or town in accordance with RCW 54.28.070, of the Laws of the State of Washington, will be added to the above charges for electricity sold within the limits of any such city or town.

Commercial Service - Unmetered

Availability

Available to customers who have commercial equipment authorized to be located on District poles and fixtures rated less than 15 amps 120V (8 amps 240V) or 1500 watt nameplate. Some typical equipment might include cable TV amplifiers, sign lighting, traffic signals, wireless radios, etc. Placement of such unmetered equipment on District poles and fixtures must be approved by the District in advance of field deployment. The District reserves an absolute right to change or revoke the terms, conditions, and rates for unmetered commercial service, in which event the customer(s) may receive service under the provisions of the Commercial Service rate schedule.

Applicability

Unmetered service is available to commercial users that desire to locate electric equipment on or near District poles in accordance with applicable codes and District approved pole-space mounting. The service billing includes an energy rate based upon 100% nameplate electrical input. Equipment is ineligible for unmetered service with missing, damaged, or non-existent name plate characteristics. The electrical equipment may not remain on a District structure if equipment owner chooses, or is told by the District, to provide a metered service.

Type of Service

Alternating current, single-phase, at 120/240 Volt secondary voltages.

Unmetered Service:

Service Availability Charge	\$ 35.50 per month
Energy Usage Rate	\$ 0.0623 per kWh (See appropriate column)

Monthly kWh Assessed

(based on nameplate and 730 hours/month)

Amps(120V)	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
kWh	88	175	263	350	438	526	613	701	788	876	964	1,051	1,139	1,226	1,314

Amps(240V)	1	2	3	4	5	6	7	8
kWh	175	350	526	701	876	1,051	1,226	1,402

Watts	100	150	200	400	500	600	700	800	900	1,000	1,100	1,200	1,300	1,400	1,500
kWh	49	73	97	195	243	292	341	389	438	487	535	584	633	681	730

Service and Line Extension Charges

Additional charges may be applicable for costs of line extensions, upgrades, service drops and/or revisions. Refer to the Electrical Line Extension Policies for applicable charges.

Tax Adjustment:

The amount of tax levied by any city or town in accordance with RCW 54.28.070, of the Laws of the State of Washington, will be added to the above charges for electricity sold within the limits of any such city or town.

Industrial Service

Availability

Available to customers with estimated maximum demands of not less than 500 kVa per month or requiring service equipment with capacity of 500 kVA or greater at a single Point of Delivery, by contract and under the General Rules and Regulations for Industrial Service. Source of power is not guaranteed, and will be subject to negotiated contract.

Type of Service

Three-phase voltages as negotiated and based on a specified maximum contract demand. See "General Rules and Regulations" on pages 13 - 14.

Industrial service between 500 kVa and 2000 kVa per month may be supplied based on the Industrial Service schedule, when power supply is available. The Industrial Service schedule shall be:

Service:

Service Availability Charge	\$ 255.00 per month
Energy Usage Rate	\$ 0.0401 per kWh
Demand Charge	\$ 5.25 per kilowatt of billing demand per month

All charges by negotiated contract only. In the event the Industrial Service schedule above is used, the negotiated contract may contain additional costs, adders or conditions than those stated above. Final approval by Board of Commissioners is required. Said contract shall include a component designed to fully recover all District increased power costs arising from the new contractual load.

Application Fee

All prospective industrial customers must submit a \$5,000 non-refundable application fee with their application for service.

Service, Line Extension, and Facilities

By negotiated contract. Refer to the Electrical Line Extension Policy.

Determination of Billing Demand

The billing demand shall be the maximum average kilowatt load used by the customer for any period of thirty consecutive minutes during the month for which the bill is rendered, as indicated or recorded by a demand meter, but not less than 80% of the highest measured demand during the preceding 11 months. The billing demand continues to be charged regardless of energy consumption.

Power Factor Adjustment

The customer agrees to maintain a unity power factor as nearly as practicable. The demand charge, before adjustment for power factor, will be increased 1% for each 1% by which the average power factor is less than 0.97 leading or lagging.

Minimum kWh Usage

Industrial service will be provided under a negotiated contract providing for minimal monthly payments to assure amortization of the portion of facilities subsidized by the District.

Tax Adjustment:

The amount of tax levied by any city or town in accordance with RCW 54.28.070, of the Laws of the State of Washington, will be added to the above charges for electricity sold within the limits of any such city or town.

General Rules, Regulations & Definitions

Service Availability Charge:

Customers are charged a basic monthly fee which helps pay the fixed costs of keeping electricity available to all of our customers. Examples include meter reading, billing costs, and the cost of maintaining equipment to and on the customer's premise.

Energy Usage Rate:

A rate charged based on how much electricity is used. The kilowatt hours reported on the customer's bill equal the use (kilowatts) x the length of time (hours) electricity was used.

Firm Power:

Firm power is power which is always available except when operation of the facilities used by the District to serve the consumer is suspended, interrupted, interfered with, or curtailed due to strikes or to failure, damage, or destruction of such facilities from causes reasonably beyond the control of the party having jurisdiction thereof, which by the exercise of reasonable diligence such parties could not reasonably have been expected to avoid.

Contract Demand:

The contract demand shall be the amount of firm power that the District agrees to have available for delivery to the consumer. The delivery of power in excess of contract demand shall in no event obligate the District to continue to deliver power in excess of the contract demand. If the contract demand has been exceeded, and if at any time the District notifies the consumer that future delivery of power will be restricted, or restricts power delivery to a specific amount which it determines can be made available (not including temporary restrictions made necessary by emergency conditions) then, in determining subsequent bills, such restricted demand shall be substituted for any higher ratcheted demand or current computed demand which would otherwise be applicable. This provision shall not be deemed to give the District the right to restrict deliveries below contract demand.

Measured Demand:

The measured demand shall be the consumer's maximum 30-minute registered demand at the point of delivery during the billing period, exclusive of any authorized takings of dump energy and of any abnormal non-recurring demands due to emergency conditions or causes reasonably beyond the consumer's control; provided, however, if the amount of firm power requested by the consumer's dispatcher and scheduled for delivery by the District exceeds the maximum registered demand during billing period, then the maximum amount of such scheduled power shall be the measured demand during the billing period.

If service is rendered to a consumer at more than one point of delivery, the measured demand shall be determined separately for each point of delivery subject to the provisions of Section 5 thereof.

In cases where power deliveries by the District involve conditions under which the flow of power at the point or points of delivery cannot be adequately controlled by reason of interconnections with other systems which are in turn interconnected, directly or indirectly, with the District's system, the monthly measured demand will be determined as a single amount based on early schedules as mutually agreed upon between the respective dispatchers covering all points of delivery.

The dispatchers shall hold deviations from schedule to a minimum, and shall correct therefore, as promptly as possible under conditions approximately equivalent to the conditions under which the deviation occurred.

Demand Charge – Demand:

The rate or speed at which electricity is used. It is measured in kilowatts (kW). Accounts which require a high rate of energy at certain times are measured and billed for their demand (kilowatts) as well as for their total kilowatt hour use.

Character of Service:

Power and energy supplied hereunder shall be a three-phase alternating current at approximately 60 cycles per second, or such other types of service as may be available.

Point of Delivery and Delivery Voltage:

Power and energy shall be delivered to each consumer at such point or points and such voltage or voltages as are agreed upon by the District and the consumer. If service is rendered to a consumer at more than one point of delivery, the amount of the charge for each power delivery shall be computed separately under the applicable rate schedule unless otherwise specifically provided in the contract in cases where:

- (1) delivery at more than one point is advantageous to the District.
- (2) the flow of power at the several points of delivery is reasonably beyond the control of the consumer.

Delivery at more than one voltage shall constitute delivery at more than one point.

Energy Supplied for Emergency and Breakdown Use:

No emergency shall be construed as covering lack of firm power due to hydraulic characteristics of plant or electrical conditions of lines or substations of either party. Delivery of emergency or breakdown energy shall be made only after the seller and the industrial consumer through whose facilities the said energy is to be delivered shall be satisfied that said delivery will not overload any equipment concerned in the transfer to such an extent as to interfere with its proper operation at that time or at any future time. Any special services required for said emergency service in addition to the regular duties of the regular staff of the seller, shall be paid by the consumer. Any temporary installations necessary to accomplish the emergency transfer of power shall be paid by the consumer, and if salvaged, the consumer shall be credited with salvage value.

Resale Not Allowed:

Power and energy may only be used for the purposes specified in the Agreement of Purchase, and must be used only by the consumer as specified. No resale is allowed under the contract provisions or rate schedules, and any power or energy metered or otherwise sold to others will be billed as a separate point of delivery under the applicable schedule.

Power-factor adjustment:

The power factor is a measure of how effectively electric power is consumed. Customers with a low power factor draw more electric current over an interval of time, and have a higher cost to serve. Customers with a high power factor consume energy more effectively and, as a result, have a lower cost to serve. Customers with a low power factor will see an additional charge on their bill.

Power Factor:

The formula for determining average power factor is as follows:

$$\text{Average Power Factor} = \frac{\text{kWh}}{\sqrt{\text{kWh}^2 + \text{kVARh}^2}} \quad \text{or} \quad \frac{\text{kWh}}{\text{kVAh}}$$

Tribal Service

Members of the Kalispel Tribe of Indians who receive energy at their premise on the Kalispel Indian Reservation are, by Washington State law, exempt from paying the District's public utility and privilege taxes. This schedule excludes these taxes from the otherwise applicable rate schedules. Public Utility Tax Exemption forms are available at the Kalispel Tribe of Indians office and District offices. All other conditions of availability and other charges that may apply will be as outlined in the respective category contained in this policy.

Residential

Single-Phase Service:

Service Availability Charge	\$ 33.37 per month
Energy Usage Rate	\$ 0.0586 per kWh

Three-Phase Service:

Service Availability Charge	\$ 51.70 per month
Energy Usage Rate	\$ 0.0514 per kWh
Demand Charge	\$ 4.93 per kilowatt of billing demand per month after the first 50 kW

Secondary Meters - Single-Phase Service:

Service Availability Charge	\$ 19.74 per month
Energy Usage Rate	\$ 0.0586 per kWh

Commercial

Single-Phase Service:

Service Availability Charge	\$ 33.37 per month
Energy Usage Rate	\$ 0.0586 per kWh

Three-Phase Service:

Service Availability Charge	\$ 51.70 per month
Energy Usage Rate	\$ 0.0514 per kWh
Demand Charge	\$ 4.93 per kilowatt of billing demand per month after the first 50 kW

Industrial

Between 500 kWa and 2,000 kWa Service:

Service Availability Charge	\$ 239.70 per month
Energy Usage Rate:	\$ 0.0376 per kWh
Demand Charge:	\$ 4.93 per kilowatt of billing demand per month

Area Lights

Type	Monthly Rate
200 Watt HPS Yard Light*	\$8.84
400 Watt HPS Yard Light*	\$12.88
70 Watt LED Area Light	\$5.17
90 Watt LED Area Light	\$6.58

Tax Adjustment:

The amount of tax levied by any city or town in accordance with RCW 54.28.070, of the Laws of the State of Washington, will be added to the above charges for electricity sold within the limits of any such city or town.

Irrigation Service

Availability

This schedule applies to seasonal irrigation pumping during the months of April through October of each year.

Type of Service

Alternating current, single-phase, two-phase or three-phase, 60 cycles, at available secondary voltage. At the discretion of the District, single-phase service may be furnished provided the motor capacity is not in excess of 10 H.P.

Annual Rate:

Service Availability Charge	\$252.00 per year
Energy Usage Rate	\$ 0.0623 per kWh

Service Extensions

Additional charges may be applicable for costs of line extensions, upgrades, service drops and/or revisions. Refer to the Electrical Line Extension Policies for applicable charges.

Power Factor

The consumer agrees to maintain a unity power factor as nearly as practicable. The District may measure such power factor at any time, and if it is found unreasonably low, the customer shall be required to install capacitors as necessary, or to pay an appropriate additional charge for power purchased.

Delivery Point

The above rates are based upon the supply of service through a single metering point at one voltage and phase. If additional service is required by the same customer at other points of delivery or at different voltage or phase, such service shall be metered and billed separately under the appropriate rate schedule.

Meter Reading

Meters will be read every October.

Tax Adjustment:

The amount of tax levied by any city or town in accordance with RCW 54.28.070, of the Laws of the State of Washington, will be added to the above charges for electricity sold within the limits of any such city or town.

Area Lighting Service

Availability

Available to towns, cities, businesses, farms, apartments, residences and for cooperative community lighting.

Service Provided

The District will install, own, maintain and operate lights on District owned poles at locations agreed on with the customer. The District will supply the energy for lighting fixtures. Installation costs are subject to the applicable fees listed below. All trenching from underground power source to light location must be provided by the consumer.

District personnel will engineer area light placement to best suit customer and District's needs. Equipment installation is at the District's discretion.

Installation Fee Schedule

Engineering Fee	\$50
Light Installation Fee	\$200
Transformer Contribution Fee	
Overhead	\$600
Underground	\$700
Pole Installation Fee	
30 foot pole	\$625
35 foot pole	\$675

Rates

<u>Type</u>	<u>Monthly Rate</u>
DOT Area Light (Customer Owned)	\$5.15
100 Watt HPS Yard Light*	\$8.50
200 Watt HPS Yard Light*	\$9.40
400 Watt HPS Yard Light*	\$13.70
70 Watt LED Area Light	\$5.50
90 Watt LED Area Light	\$7.00

**HPS (High Pressure Sodium) Lights are no longer being installed.*

Additional Charges

When the customer requests a change or replacement of existing fixtures that have been in service less than 10 years, the District reserves the right to apply a reasonable charge for amortization of the increase in cost.

Tax Adjustment:

The amount of tax levied by any city or town in accordance with RCW 54.28.070, of the Laws of the State of Washington, will be added to the above charges for electricity sold within the limits of any such city or town.

Service to Mobile Homes and Trailer Court

Residential rate schedules shall apply to individually-metered spaces. The Commercial Service rate schedule(s) shall apply to facility buildings such as offices and bath houses, and for service to trailer hook-up spaces not individually metered.

Landlord responsibility for service to rental properties is applicable to mobile homes and trailer court operations.

The District's Line Extension Policy is also applicable to the installation.

In the event meters are registered in the trailer court operator's name, the operator may not in turn charge his customer more than his cost for power.

Service to Recreational Vehicle Parks

The District will supply service to recreational vehicle parks at points of delivery, at the Commercial Service Rate Schedule(s). Service will be rendered through a master meter before distribution to individual facilities. The owner and/or developer of the property will be responsible for the installation, ownership, maintenance and operation of all electric facilities beyond the point of delivery. The owner of the property may, in turn, charge customers for electrical usage, but under no circumstances may the owner charge a rate higher than the District's rate.

Applicable electrical safety codes and standards of construction must be met. The District reserves the right to review the customer's plan or service construction or change of facilities. It is the customer's responsibility to provide suitable protective equipment such as fuses, circuit breakers and relays to adequately protect their equipment.

The customer will assume all liability or responsibility for any loss or damage resulting from defects in the customer's electrical installation or from accidents which may occur on the customer's property. All other applicable District policies herein shall also be strictly adhered to.