

CONNECT

DECEMBER 2025

Stay Back, Stay Alive: What to Do Around Downed Power Lines

Storms and winter weather can bring down trees and power lines. If you see a downed or sagging line, stay far away and call 509-447-3137 immediately to report it.

- **Assume every line is energized.** Even if it looks harmless, a downed line can be deadly.
- **Do not touch or move it.** Keep children and pets away from the area.
- **If a line falls on your vehicle, stay inside, call 911, and wait for help.** Only exit if the vehicle catches fire. If that happens, make sure to jump from the vehicle, land on both feet, and shuffle away keeping both feet on the ground.

Your safety comes first. When in doubt, stay back and call us.



Understanding Your Bill: The Kilowatt-Hour Charge

When you turn on a light, watch TV, charge your device, or use your microwave, you're using electricity. The more electricity you use, the higher your bill will be, kind of like when you fill your car with gas. The more you use, the more it costs.

Electricity is measured in something called kilowatt-hours (kWh). That's just a fancy way of saying "how much power you used and for how long."

One kilowatt is the same as 1,000 watts, about what it takes to run a big toaster.

If that toaster runs for one hour, that's one kilowatt-hour.

Pend Oreille PUD charges about 6.6 cents for each kilowatt-hour you use. That means if you use 100 kilowatt-hours, it costs about \$6.60 for that part of your bill.

That's one of the lowest rates in the Pacific Northwest, and it helps cover the cost of making, buying, and delivering electricity to your home, keeping your lights on and your house warm all year long.



1,000 Kilowatt hours (kWh)
=
1 Megawatt hour (MWh)
=
Powers approx.
330 homes
for 1 hour

2026 Calendars Arriving Soon!

The 2026 calendars are arriving the first week of December! Pick up your copy at:

- Newport Administration Building drive-through or lobby (Mon–Thur, 7 a.m. - 5:30 p.m.)
- Box Canyon Visitor's Center (Mon–Thur, 6 a.m. - 4:30 p.m.)

We hope you enjoy this year's calendar featuring photos submitted by our customers throughout Pend Oreille County. Thank you to everyone who participated, we received many incredible submissions!

Note: When submitting photos for future calendars, please be sure to send full-size image files (.jpg or .png) and include who took the photo and where it was taken. This helps us ensure the best print quality for everyone to enjoy!



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'TIS THE SEASON FOR SCAMMERS - STAY ALERT!

The holidays are a common time for scammers to target utility customers. Remember:

- Pend Oreille PUD will never demand payment by phone or gift card.
- If you receive a suspicious call or text, hang up and call us directly at 509-447-3137.
- Automated calls and texts from the PUD come from (844) 971-1058, we encourage you to save the number in your contacts, so you know it's us.
- When in doubt, always verify before you pay.



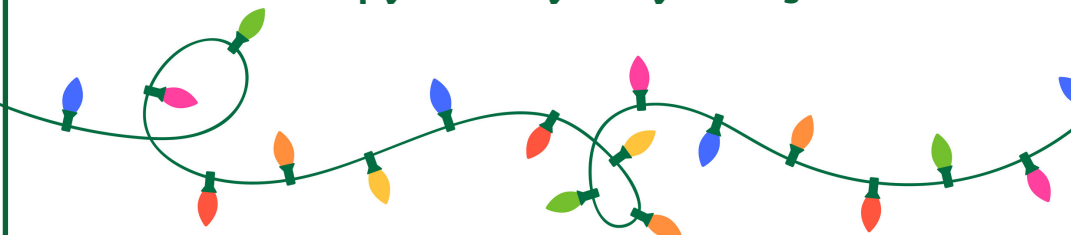
Stay alert and protect yourself this season.

Bright Lights, Safe Nights: Holiday Lighting Tips

As you decorate for the holidays, take a few extra steps to stay safe:

- Check lights for frayed wires, broken sockets, or loose connections.
- Use outdoor-rated extension cords and lights for outdoor displays.
- Plug decorations into grounded outlets and avoid overloading circuits.
- Turn off lights before going to bed or leaving home.

A few moments of caution can prevent a costly or dangerous situation and keep your holidays merry and bright!



MERRY
Christmas

&
HAPPY NEW YEAR

*Your PUD wishes you a Merry Christmas
and
Happy New Year!*

Please stay safe and enjoy this special time of year.

Holiday Office Closures:

- Thursday, December 25
- Thursday, January 1

*For convenient payment options, visit popud.org.
Outages can always be reported by calling 509-447-3137.*

CONNECT WITH US!

Main Line: 509.447.3137
North County: 509.446.3137
South County: 509.242.3137
TDD: 800.833.6388

Commissioners:

Curt Knapp: cknapp@popud.org 509.671.1111
Dave Rick: drick@popud.org 509.671.7952
Troy Moody: tmoody@popud.org 509.991.1327
Website: www.popud.org



UPCOMING BOARD MEETINGS

Tue, Dec 2 - Newport
Tue, Dec 16 - Newport
Tue, Dec 30 - No Meeting