

# CONNECT

NOVEMBER 2024



## Putting Our Energy to Work for You!

Your PUD is excited to announce that a new transformer at the Deer Valley Substation has been successfully energized, improving reliability and capacity for nearly 900 customers.

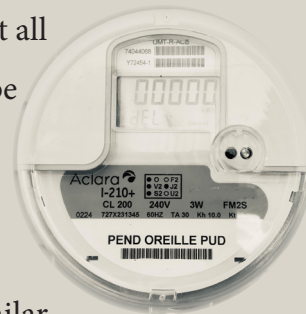
This upgrade will help ensure that the system can provide more consistent power for our customers, especially during peak usage times. The transformer is part of our ongoing efforts to strengthen infrastructure and enhance service for our community.

Thank you for your continued support as we work to keep your power reliable and resilient.

## METER REPLACEMENT PROJECT UNDERWAY!

To help improve the PUD's operations, we are undergoing a customer-wide meter replacement project, which involves replacing approximately 10,000 meters in our system. The PUD's current meters are no longer manufactured or supported, and it is necessary that we change out all of our electric meters. With the help of a contract crew, National Metering Technical Services, the PUD anticipates all meters will be replaced by April 2025.

You'll likely see contract crews in your area in the near future and will be notified via postcard when work is planned to take place. All contractors will have PUD signage on their vehicles and carry appropriate identification. When your meter is replaced, it will be the same digital style meter you currently have, only from a different manufacturer. The meter will use a similar technology consistent with what is used today. Your usage information is sent over the powerlines using a powerline communication system, not radio frequency (RF). For more information and answers to FAQs, please visit: [Meter Replacement Project](#).



## 10-Yr Financial Forecast

We invite you to join the conversation on your PUD's financial future. We are holding several meetings throughout the month, and we'd like to inform you of the PUD's 10-Year Financial Forecast. The meetings will be your chance to learn about key challenges ahead, from rising costs to potential rate adjustments, and how we're planning to ensure reliable, affordable service for years to come.

Bring your questions, share your thoughts, and be part of the dialogue that will shape your PUD's future! Visit [Public Meetings](#) or call 509-447-3137 to learn more.



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**ALWAYS ASSUME  
ALL DOWNED LINES ARE *LIVE***

Downed power lines can be **deadly**. Always assume a downed power line is **live** and avoid approaching them or anything near them.

## Use Precaution



Downed power lines can energize the ground up to **35 feet** away. Even more in wet conditions.



If you see a downed power line, **call 911**.



**Never drive over** downed power lines or anything in contact with them.



**Never try to move** a downed power line.

If a vehicle contacts a **power line** or **utility pole**...

**STAY AWAY AND CALL 911**



Consider **all lines** to be live and dangerous.

**35ft**

Warn others to stay at least **35 feet** away.



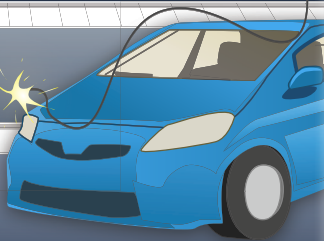
Stay in place or inside your vehicle unless you see **fire** or **smoke**.



**Tell others** not to approach vehicle, downed lines, or anything that may be in contact with downed lines.



Call **911**.



## In the Event of Fire or Smoke

**Do not** touch the ground and vehicle at the **same time**.



Jump from the vehicle with your **feet together**.



**Shuffle away**, avoid lifting your feet.



## PUD Recognized by YesVets Program



The PUD has been recognized by the Employment Security Department's (ESD) YesVets Program for hiring U.S. military veterans into its workforce for the fifth year in a row. YesVets is a Veteran Hiring Campaign that began in 2016 and encourages and recognizes employers who show their commitment to veteran employment.

The PUD will be closed **Monday, November 11th** in observance of **Veteran's Day**.

We thank all veterans as we honor the day to recall the sacrifices and hard fights that led to today's freedom.

The PUD received the YesVets Employer of the Year Award in 2020. Over ten percent (10%) of the PUD's workforce is comprised of veterans from all branches of the military. The PUD has employed veterans every year since the YesVets program's inception.

## HAPPY THANKSGIVING

**Our offices will be closed Nov 28 - Dec 1**  
**See below for convenient payment options during office closures:**

- Pay by Phone: 1-844-971-1058
- Online with SmartHub Acct or App: [SmartHub](#)
- Auto-Pay through SmartHub
- Pay Now (SmartHub acct not needed): [Pay Now](#)
- Drive-up Drop Box at the Newport Admin.
- Payment Kiosk at Box Canyon Visitor's Center

## CONNECT WITH US!

Website: [www.popud.org](http://www.popud.org)

Main Line: 509.447.3137

North County: 509.446.3137

South County: 509.242.3137

### Commissioners:

Curt Knapp: [cknapp@popud.org](mailto:cknapp@popud.org) 509.671.1111

Dave Rick: [drick@popud.org](mailto:drick@popud.org) 509.671.7952

Joe Onley: [jonley@popud.org](mailto:jonley@popud.org) 509.671.1312



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