

## 2021-2022 Energy Assistance Information

The Energy season is from October 1, 2021 – September 30, 2022

The first opportunity to apply will be October 1, 2021

### How to Apply On-line

See below for the dates and times you, a family member, or friend can access the online application on the Rural Resources website home page at [www.ruralresources.org](http://www.ruralresources.org). Click on Apply for Energy Assistance to apply.

### How to Apply by Phone

See below for the dates and times you, a family member, or friend will need to call **509-685-6161** or toll free at **866-260-2729**.

Leave a message with your name, mailing address, and a working phone number. Speak slowly and clearly and spell the first and last name.

This is a message line only. No one will be answering this line.

<u>DATES TO APPLY ON-LINE</u>	<u>DATES TO APPLY BY PHONE</u>
<p><b>www.ruralresources.org</b></p> <p>Friday, October 1, 2021 at 3 pm Tuesday, February 1, 2022 at 3 pm Sunday, May 1, 2022 at 11 am</p>	<p><b>509-685-6161 or 866-260-2729</b></p> <p>Wednesday, December 1, 2021 at 5 pm Friday, April 1, 2022 at 11 am Friday, July 1, 2022 at 11 am</p>
<p>The on-line application and phone message line will close when all appointment slots are full. Appointments fill up extremely fast. Call in or go online at the above times.</p> <p>If you do not make it on the list, try the next time, or until you do.</p>	

An Energy Specialist will call you for your energy appointment Monday thru Friday between 9:00 am – 3:00 pm. Depending on the volume of applicants, it could be up to 60 days after leaving your contact info before we contact you for an appointment.

If the Energy Specialist is not able to reach you by phone, they will contact you by mail.

### Energy Assistance Information

The purpose is to assist qualified, low-income households with a one-time per season subsidy to help in meeting the home heating needs regardless of the heat source (wood, natural gas, electric, propane, oil, or pellets).

**Note:** The Energy program is a supplement, **NOT** meant to pay all of your winter heating costs.

**YOU MUST CONTINUE TO PAY YOUR ENERGY BILLS. APPLYING DOES NOT GUARANTEE ELIGIBILITY OR ASSISTANCE.**